

## Nomadix Config Contin.

Friday, September 07, 2018 9:35 AM

### C.1) Firmware Upgrade via GUI Steps **(ALWAYS CHECK BEFORE ADDING ADDITIONAL LICENSE)**

- Configuration > SNMP
  - SNMP Daemon: enable
  - Get (Read) Community: ccitac
  - Set (Write) Community: ccitac
  - Trap Communication: ccitac
  - Save
    - NOTE: after you save – Get and Set populate with an abundance of asterisks. That's ok.
- Complete firmware upgrade (bottom of screen under notices) (based on default login info) (telnet cannot be blocked by nomadix access control)
  - Username: admin
  - PW: admin
  - IP Address should be url of GUI you're in
  - Telnet – no change
  - SNMP Listening Port – no change
  - SNMP Read-only – ccitac
  - Email address: [dlawsonomadixreg@charter.com](mailto:dlawsonomadixreg@charter.com)
  - Takes about 13 steps (done when comment box comes up)

### C.2) Additional License/PMS Upgrade (not always required – double check NAF: 1<sup>st</sup> page : Nomadix Server Model/Licenses)

- If you have an upgrade user (ie.1000 device user upgrade) voucher, then open envelope and redeem it. You must use 500 user vouchers to get up to 2000, then you can use 1000 user vouchers (you cannot checkout with 1000 user licenses until you have upgraded to 2000 minimum) The instructions are on the envelope and here:
  - [https://business.nomadix.com/ecommerce/Customer\\_info.php](https://business.nomadix.com/ecommerce/Customer_info.php)
  - Enter Customer information
    - Name: Charter AWS
    - Address: 5504 Commercial Avenue Suite 110
    - City: Raleigh
    - State: NC
    - Postal Code: 27612
    - Country: United States
    - Contact First Name: Charter
    - Contact Last Name: AWS
    - Contact email: [dlawsonomadixreg@charter.com](mailto:dlawsonomadixreg@charter.com)
    - Contact Phone: 9194207873
  - Find your product either using the description or item # above and press select item.
  - Enter your NSE ID and Voucher #.
  - Click add to cart.
  - Click check out to complete process.
- After you redeemed voucher log back into nomadix via tera term or other serial connection
  - System > License > Upgrade
  - Yes
  - System will reboot

\*\*\*\*DON'T SKIP\*\*\*\*

E) FTP NSECONF (DHCP, ACLs, varies MDU or ENTR) and then REBOOT

- Copies of files can be found on onedrive or provided by team member